

Summer 2026 Provider Newsletter



MARK YOUR CALENDAR: 22 HEALTH PROVIDER ENGAGEMENT SESSION SEPTEMBER 16, 2026

Our next Provider Engagement Session is coming this September, and we're excited to bring you together for another valuable opportunity. During this session, we'll review key operational updates and ensure you have the resources needed to support our members. Whether you're looking for training, technical support, billing resources, or the latest updates, we've got everything you need to succeed.

Event Details:

- Date: September 16, 2026
- Registration: Coming soon



OPEN ENROLLMENT: NOVEMBER 1 - JANUARY 15

Providers are encouraged to remind members that they have until January 15 to enroll or make changes to their coverage. Don't wait until the last minute encourage members to start the enrollment process now to ensure they remain covered without interruption.

IMPORTANT UPDATE: NEW 2026 FLAT FILE DEADLINES

For providers who meet designated HEDIS performance measures, please be mindful of the upcoming Flat File submission deadlines to ensure your data is included for review:

- October 6, 2026
- January 6, 2027

Timely and accurate submissions are essential for incentive consideration.

COMPLIANCE CORNER

At CCP, our Compliance Program is essential to preventing, detecting, and correcting non-compliance, fraud, waste, and abuse. Providers play a vital role in maintaining these standards. To support you, we offer Provider Compliance Training, including Fraud, Waste, and Abuse (FWA) Training, to help meet compliance requirements.

Compliance Training

To report a concern anonymously, contact the Compliance Department:

☎ 954-622-3489 |

✉ CCP.Compliance@ccpcares.org | CCP.SIU@ccpcares.org

☎ Hotline: 855-843-106 |

🌐 lighthouse-services.com/ccpcares.org

Together, we can uphold integrity and ensure compliance across our network.

IDENTIFYING MEMBER ID CARDS AND CURRENT CONTRACTED LINES OF BUSINESS.

This notice provides guidance on identifying member ID cards and verifying current contracted lines of business. Reviewing this information will help ensure accurate eligibility verification and claims submission.

[Identifying Member ID Cards Provider Notice](#)



FIND YOUR REP!

Your dedicated Provider Representative (Rep) is here to support you with training, operational questions, and navigating CCP resources. Connecting with your Rep ensures you have the right guidance and timely assistance when you need it. Visit our website to find [your assigned Representative](#) and access their contact information today.

CONTRACTUAL & DEMOGRAPHIC CHANGES

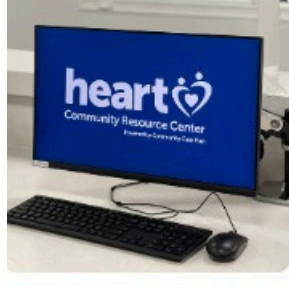
Contracted providers are required to notify CCP of legal and demographic changes to ensure the accuracy of the provider directory and claim processing. You must notify your Provider Operations Representative of changes in your practice before the effective date of the change. Please email information on newly added or terminated providers and demographic changes to providersupport@22healthplan.com within 30 days of the change.

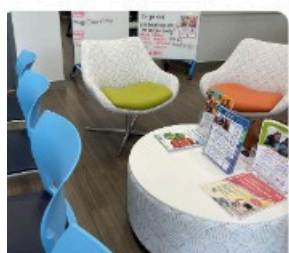


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Community Resource Center
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At HEART Community Resource Center, your patients can learn about FREE events and resources to help them make healthy choices and learn new skills.

With topics ranging from nutrition and maternity to job training and behavioral health, there's a HEART event for everyone. Visit ourheart.org for help with:

 Food
  Physical Health
  Money

 Job Support
  Mental Health
  Parenting

[Learn more about HEART](#)

Quick Links

-  [PlanLink Provider Portal](#)
-  [Healthy Rewards](#)
-  [SAMHSA BH Services](#)
-  [Medicaid Eligibility](#)

-  [Papa Pals](#)
-  [Virta](#)
-  [HCPCS Codes Requiring PA](#)
-  [Prescription Drug Monitoring](#)